



## Central Health

### OPTION #1:

You may complete and submit the enrollment application on behalf of your prospective member. Please follow the steps below for this type of enrollment.

1. Review the benefits and services of the Central Health Plan specific product to prospective member.
2. Fill out the complete application with the exception of Beneficiary Signature and Date. All other fields MUST be complete in order for the Enrollment Department to process application.
3. Inform the beneficiary that s/he will receive a call from the Enrollment Department to confirm s/he would like to join Central Health. The Enrollment Department will contact the beneficiary by phone and MUST receive verbal confirmation from the member before processing the application.
4. Submit application to AGA for processing.

### OPTION #2:

The beneficiary may enroll him/herself via [www.medicare.gov](http://www.medicare.gov). To be assigned as the broker of record please follow the steps below.

1. Review the benefits and services of the Central Health Plan specific product to prospective member.
2. Send a secure email in advance to Broker Relations with the beneficiary's full name, Medicare number, DOB, phone number, and plan benefit package. We must receive the email from you in advance or no later than 24 hours after the beneficiary's online submission.
  - a. [brokers@centralhealthplan.com](mailto:brokers@centralhealthplan.com)

### Important Notes

- AGA will not receive a copy of the enrollment, or member data, when submitted via Medicare.gov
  - o No member data will be displayed in your GAIN agent portal